



SHiP Annual Conference 6th and 7th February 2020
Supported Housing - Rising to the Challenge
Hilton City Hotel Neville Street Leeds LS1 4BX

Conference Programme – Day 1 - Thursday 6th February 2020

Start	Finish	Session
10.30	11.00	Arrivals & Refreshments. Neville Suite 4th Floor
11.00	11.15	Welcome & Introduction to day 1 Peter Webb Chair of SHiP
11.15	12.30	<p align="center">Supported Housing – Current Issues; Future Challenges; Working Together</p> <p>Alan Millward MHCLG, Sue Ramsden NHF, Neil Revely LGA will join us to discuss pressing issues from 2019 and what we can do together across 2020 to best benefit our customers</p> <p>Q+A</p>
12.30	13.15	Sub-Plenary Discussion in break out groups Feedback
13.15	14.00	Lunch: City 3 Restaurant Ground Floor
14.00	15.00	Fire Safety: Post Grenfell and Hackett Report– what now for the supported housing sector? Darren Baird Group Director Total Fire Group Limited
15.00	16.15	<p>Workshop #1 – Supported Housing Law, Regulation and Good Practice: Good practice in terminating agreements: Simon Thirtle Partner, Ward Hadaway Solicitors; Sue Baxter; SHiP</p> <p>Workshop #2 – Universal Credit and Housing Benefit in Supported Housing Julia Service Managing Director, Housing Systems</p>
16.15	16.30	Break for Refreshments in the foyer
16.30	17.45	<p>Workshop #1 – Supported Housing Law; Regulation and Good Practice: Good practice in terminating agreements: Simon Thirtle Partner, Ward Hadaway Solicitors; Sue Baxter; SHiP</p> <p>Workshop #2 – Universal Credit and Housing Benefit in Supported Housing Julia Service Managing Director, Housing Systems</p>
17.45	18.00	Closing Comments for Day 1 Vicky Belsey SHiP Vice-Chair
18.00		Conference Close
19.15	20.00	SHiP drinks reception in the hotel bar
20.00	21.30	Evening meal: City 3 Restaurant Hilton City Hotel

Conference Programme – Day 2 – Friday 7th February 2020

Start	Finish	Session
9.00	09.30	Arrivals & Refreshments. Neville Suite 4th Floor
9.30	09.40	Welcome & Introduction to day 2 (<i>& Recap of day 1</i>) Peter Webb Chair of SHiP
09.40	10.00	SHiP 2019 AGM Peter Webb Chair of SHiP
10.00	11.15	SHiP and its benefits led by Peter Morley-Watts Director of Care & Support, Swan Housing Association Themed discussions and table workshops – <ul style="list-style-type: none"> • our vision for SHiP • work priorities for SHiP members and • how to take them forward
11.15	11.55	Counting the cost – Domestic Abuse Housing Alliance - Judith Vickress from “Standing Together against Domestic Violence” presents the work of DAHA and looks at the wider cost of domestic abuse
12.00	12.30	LUNCH
12.30	13.10	The wonderful world of customer satisfaction research Chris Elliott from Leadership Factor: Best practice and common pitfalls in customer research design and how we best apply them to supported housing.
13.15	13.55	Innovation in Supported Housing: Redesigning services in challenging times Lisa Bennett Director of People Services YMCA Milton Keynes
13.55	15.20	County Lines, Gangs and Cuckoo-ing DI Andy Farrell of Yorkshire & Humber Regional Organised Crime Unit Darren Burton: Head of Housing at Forbes Solicitors Shirley Faragher: Partner and Solicitor Advocate at Forbes Solicitors Q+A
15.20	15.30	Closing Comments – Day 2 Feedback sheets
15.30		Conference close and the opportunity for Refreshments and networking ahead of your journey home – tea, coffee, biscuits